

ANNUAL QAPI PLAN

| Month | QAPI Activity | Responsible |
|-------|--|-----------------------------|
| Jan | Patient Satisfaction QI Study - Implementation of customer service policy MAC Meeting. Education Article - phaco handpieces. | Clinical Director MAC/GB |
| Feb | Medical Record Compliance QI Study; Infection control compliance monitoring, Patient Satisfaction QI Study – Implementation of Thank You Notes, Intranet updates. Staff Inservice - TASS & Endophthalmitis. | Clinical Director |
| Mar | Review and analysis of quality indicators, Peer Review, Medical Records Audit, Patient satisfaction, infection/complication tracking, Environmental surveillance, Incident report review, Tissue log review, Medical staff credentialing. Close Patient Satisfaction Study, intranet updates. | Clinical Director |
| Apr | MAC Meeting, Annual Review of CEMP, Annual QAPI Evaluation, Pharmacy inspection, intranet updates | MAC/GB |
| May | Intranet updates, Education article | Clinical Director |
| Jun | Review and analysis of quality indicators: Peer review, Medical Records Audit, Patient satisfaction, Infection control compliance, Environmental surveillance, Incident report review, Tissue log review, Medical staff credentialing. Activation of CEMP. Annual Education Day. Intranet updates. Annual OSHA/ Safety Inservice. | Clinical Director |
| Jul | Administrative QI Study; Annual contract and policy and procedure Review MAC Meeting, pharmacy inspection. Intranet updates. | Clinical Director MAC/GB |
| Aug | Staff Inservice | Clinical Director |
| Sep | Review and analysis of quality indicators: Peer review, Medical Records Audit, Patient satisfaction, Infection control compliance, Environmental surveillance, | Clinical Director |
| Oct | MAC Meeting, Pharmacy Inspection. | MAC/GB |
| Nov | Benchmarking Study | Clinical Director |
| Dec | Review and analysis of quality indicators: Peer review, Medical Records Audit, Patient satisfaction, Infection control compliance, Environmental surveillance, Incident report review, Tissue log review, Medical staff credentialing. Activation of CEMP. | Clinical Director |

Governing Body Approval: _____ **Date:** _____

MAC: Medical Advisory Committee & GB are one within the same.